

OAM
GLOBAL

PRIVACY POLICY

2024



OAM Global Privacy Policy

Last Updated: Sep 26, 2024

1. Introduction

OAM Global ("Company") is committed to protecting your privacy and ensuring that your personal information is secure. This Privacy Policy outlines the types of information we collect, how we use it, and your rights concerning your data.

2. Information We Collect

We may collect the following information:

- Personal Information: Including your name, contact details, and payment information.
- Financial Data: Related to your investment accounts and transaction history.
- Technical Data: Including IP address, browser type, and operating system.

3. Legal Basis for Information Collection

We process your personal information based on various legal grounds, including but not limited to fulfilling contractual obligations, complying with legal requirements, and obtaining your consent when necessary. We ensure that all data collection and processing activities comply with legal requirements.

4. How We Use Information

We use this information to:

- Manage Accounts: Provide account management, transaction processing, and related services.
- Compliance and Legal Requirements: Ensure compliance with applicable laws and regulations.
- Marketing: Send you relevant product and service promotions based on your preferences.

5. Confidentiality of Investor Information

OAM Global strictly protects investors' personal information, including but not limited to portfolio details, transaction history, and financial status. Access to this information is restricted to authorized personnel and service providers who have undergone rigorous screening. We use advanced encryption technology

to protect data during transmission and storage. Without explicit consent from investors, we will not use this information for any purposes unrelated to the provision of services.

6. Anti-Money Laundering (AML) and Counter-Terrorism Financing (CFT) Compliance

OAM Global complies with all applicable Anti-Money Laundering (AML) and Counter-Terrorism Financing (CFT) regulations. We collect and verify investor identity information through strict Know Your Customer (KYC) procedures and continuously monitor account activity to detect suspicious transactions. We regularly cooperate with regulatory authorities to ensure our operations meet the latest legal requirements and report suspicious activities to the relevant authorities when necessary.

7. Information Sharing and Transfer

To provide efficient services, OAM Global may share your personal information with third-party service providers, custodians, and regulatory authorities. These third parties are contractually obligated to comply with our data protection standards and privacy policies. Under no circumstances will we sell your personal information to third parties. For cross-border data transfers, we ensure that all operations comply with legal requirements and take additional security measures to protect your information.

8. Data Security

We implement reasonable technical and organizational measures to protect your data from unauthorized access, use, or disclosure. These measures include but are not limited to data encryption, multi-factor authentication, and regular security audits.

Data Breach Response

In the unlikely event of a data breach, we will notify affected users as required by law and immediately take steps to mitigate any potential harm. This includes conducting a thorough investigation and implementing corrective measures to prevent future incidents.

9. Automated Decision-Making and Analytics

We may use your data for automated decision-making (such as credit scoring) or data analytics to optimize our services and products. These automated decisions may affect the services or terms you receive. If you do not wish to be subject to automated decision-making, you may request a manual review of the decision, and we will provide relevant information.

10. Data Retention

We retain your data for as long as necessary to fulfill the purposes outlined in this policy and as permitted by law.

Retention Periods

- **Account Information:** Retained during the active status of your account and for a reasonable time thereafter.
- **Financial Data:** Retained for 7 years or as required by law for regulatory and record-keeping purposes.
- **Marketing Data:** Retained until you opt out or withdraw consent.

11. User Rights Management

You have the right to access, correct, or delete the personal information we hold about you. You may also manage your consent preferences for data processing, including opting in or out of marketing communications. If you wish to exercise these rights, please contact us at support@oam-global.com.

12. Purpose Limitation

We will only use your personal data for the purposes explicitly stated at the time of collection and will ensure that it is not used for any unrelated purposes. We will not use your data for any purposes not disclosed to you without your explicit consent.

13. Investor Preferences and Marketing

Based on your investment preferences and history, OAM Global may recommend suitable investment products and services to you. You can opt out of receiving such personalized recommendations or marketing communications at any time. We ensure that all data used is protected and solely intended to enhance your investment experience.

14. Children's Privacy

OAM Global does not knowingly collect personal information from minors (typically under the age of 18). If we discover that we have collected such data, we will take steps to delete it immediately.

15. Cross-Border Investment and Data Protection

If your investments involve cross-border transactions, OAM Global will strictly comply with relevant laws and regulations to protect your personal data. We will take appropriate measures when processing your data in different jurisdictions to ensure it is protected during transfer and in compliance with the destination country's legal requirements.

16. Regular Compliance Review

OAM Global is committed to regularly reviewing and updating our data processing and protection measures to ensure compliance with the latest regulatory requirements and industry best practices. This includes regular updates to our KYC procedures, audits of data protection measures, and continuous improvement of data security technologies.

17. Data Breach Notification

In the event of a data breach, OAM Global will promptly notify affected investors and outline the measures we are taking to mitigate the impact. We will provide detailed information about the incident and the corrective actions planned or implemented.

18. Policy Changes

We may update this Privacy Policy from time to time. Any changes will be posted on our website and communicated to you via email if necessary. We encourage you to review this policy regularly to stay informed of any updates.

19. Contact Information

If you have any questions or concerns about this Privacy Policy or your data, please contact us at:

Email: support@oam-global.com